**MAINE MEDICAL AHOGHILL**

**Patient Survey Feedback**

The Practice completed the patient survey during March 2016 receiving a total no of 111 questionnaires returned.

From this we are able to produce the following results:

|  |  |
| --- | --- |
| Extremely likely | 78% |
| Likely | 18% |
| Neither like or unlike | 0% |
| Unlikely | 2% |
| Extremely unlikely | 0% |
| Don’t know | 2% |

Generally, the surveys show that the patients are very happy with the service provided by the GP’s, Nurses and Reception staff and we are delighted to get such positive feedback. Please see some comments below:

“Full marks in reception, nurse/treatment room and all 3 Doctors are courteous, efficient and effective.”

“Great practice, easy to get an urgent appointment, efficient & pleasant receptionists.”

“Excellent service, helpful & courteous staff.”

“Doctors here at this Practice have a great way with patients.”

“I have always been well listened to and treatment prescribed has been accurate and staff are helpful.”

“Politeness of all staff and Doctor. No problem with arranging appointments and renewal of prescriptions.”